

The Office of Mark G Agresti, MD

Mark G. Agresti, M.D., and Associates is a multidisciplinary psychiatric made up of caring professionals who strive to provide top quality service based on the individual needs of our patients. To aid us in this goal, we ask that you read the following:

HOURS OF OPERATION:

We are available to answer phones from 10am to 6pm, Monday thru Friday. We are also available by email: agrestimd@yahoo.com.

APPOINTMENTS AND CANCELLATIONS:

Appointments need to be scheduled in advance and this is set-aside for you...**if you have to cancel an appointment, you must give at least 24 hours notice. Late cancellations and missed appointments will be charged the full amount of the visit that was booked.**

Prescription Refills:

When you are in need of a prescription refill you should call at least two days in advance. Periodic appointments for medication management are required to access your progress and allow you to continue to receive refills.

FEES:

Fees are expected to be paid at the time of service. We accept cash, credit and debt cards. **WE DON'T ACCEPT AMERICAN EXPRESS**

FEES FOR COPIES OF MEDICAL RECORDS, FORMS AND LETTERS

There is a \$1.00 charge per page for medical records. You will not be charged if your medical records are transferred directly to another Physician's office. If you request a letter or form, fees start at \$35.00

CONFIDENTIALITY:

Confidentiality is protected by state and federal laws. We will not disclose any clinical information without a signed release of information from you. The exception to this would be in cases where there is a clear and immediate danger to you, someone else or in cases of abuse, the appropriate person or authorities will be notified.

Patients should mail concerns, complaints or suggestions to:

Dr. Mark Agresti (Confidential)
44 Cocoanut Row #M202
Palm Beach, FL 33480

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Prescription Refills

When you are in need of a prescription refill you need to call at least two (2) days in advance.

- Patients taking Benzodiazepines (Valium, Klonopin, & Ativan) must be seen by a Psychiatrist every three months to receive a new prescription.
- Patients taking a Stimulant medication (Adderall XR, Concerta, Vyvanse etc...) **must come in for periodic visits, determined by your provider**, to receive these medications.

Neither of these classes of medication will be called in to the pharmacy and will not be renewed on Fridays. You must call at least 2 days prior to the expiration of your prescription to schedule an appointment or to have a staff member obtain authorization for you to personally pick up the written prescription.

Patient Signature

Date

List Medication Allergies: _____

Pharmacy Name and Phone Number: _____

Emergency Contact: _____

Relationship to you: _____

Phone Number: _____